

Kenny Rogers ROASTERS Seoul In Love Contest

Terms & Conditions

- 1) This “Seoul In Love Contest” (“**Contest**”) organized by “Berjaya Roasters (M) Sdn Bhd” (Co. No. 199301023867 (278605-A) (“**KRR**”) will run from 10:00am **20 January 2020** to 10:00pm **12 April 2020** (“**Contest Period**”).
- 2) To participate in the Contest, each participant must purchase at least 1 Seoul Sedap Chikin which is eligible during the contest Period.
- 3) Eligible Seoul Sedap Chikin for this Contest are as follows:
 - i. Seoul Sedap Chikin Soup Meal
 - ii. Seoul Sedap Chikin Meal
 - iii. Seoul Sedap Chikin 3pcs/6pcs
 - iv. Seoul Sedap Chikin Family Feast
- 4) After purchasing any one (1) of the eligible Seoul Sedap Chikin as stated in Clause 3, each participant must scan the QR Code which is available on the KRR menu insert/table tilt OR <https://forms.gle/HjNXFPAJfW9tdA179> to answer two (2) questions and complete one (1) slogan, contact details and attached the receipt in the form. Submit after completion.
- 5) Entry to the Contest is open to all who reside in Malaysia only. Participants must be aged 18 and above to participate.
- 6) Every receipt is equivalent to ONE entry to the contest. (eg. ONE (1) receipt = ONE (1) entry). Participants will be deemed disqualified if the participant using the same receipt for multiple entries.
- 7) KRR does not accept any responsibility for lost, late, incomplete, invalid, unintelligible, illegible entries, which will be disqualified. Proof of submission will not be deemed to be proof of receipt. No responsibility is accepted for ineligible entries or entries made fraudulently. All entries received after the Contest Period will not be entertained. No appeals will be entertained.
- 8) Employees of KRR and its Extended Group, KRR International & its local franchisees, its agencies or consultants, and their immediate families are not eligible to participate in the contest.
- 9) Winners will be selected based on the correct answers with the best slogan and must fulfil Clause 2 to Clause 6.
- 10) Each person will be eligible to win a maximum of one (1) Prize only (as described below).

11) There are three types of prizes in this Contest.

Prize Category	Prize	No of Winners
Grand Prize	5 Days 4 Nights for 2 to Seoul <ul style="list-style-type: none">- 1x Return flights Kuala Lumpur – Seoul for 2pax- 1x Hotel accommodation for 2pax- On-ground: RM3000 Klook credits to book any activities in Seoul, ie airport transfer, theme park tickets, simcard etc.	1
Second Prize	4 Days 3 Nights for 2 to Seoul <ul style="list-style-type: none">- 1x Return flights Kuala Lumpur – Seoul for 2pax- 1x Hotel accommodation for 2pax- On-ground: RM1000 Klook credits to book any activities in Seoul, ie airport transfer, theme park tickets, simcard etc.	1
Consolation Prize	Pre-loaded KRR Card worth RM100	20

12) Winners will be announced in KRR's official Facebook page at facebook.com/krrmalaysia within **twelve (12) weeks** from the end of Contest Period.

13) In the event KRR or its appointed representative is unable to contact the Shortlisted Participants who has the correct entry after two (2) attempts and/or the Shortlisted Participant withdraws its participation in the Contest upon being contacted by KRR or its appointed representatives, the Shortlisted Participant will be deemed disqualified from the Contest. In such event, KRR reserves the right to replace the disqualified Participant with the next-in-line Participant.

14) Upon being informed of their win, winners are required to reply to the confirmation email/letter within the stipulated time frame for prize collection. Failure to do so will result in forfeiture and a replacement winner will be selected.

15) The Winners shall attend a prize presentation ceremony and/other publicity programs as and when required by KRR at the Winners' own cost and expense. If the Winners fail to attend such ceremony and/or other publicity programs, KRR reserves the right to forfeit the Prize(s) of the Winners and select another Winner.

16) Upon selection of the winner, prizes might take up to ONE (1) month to be delivered to the winner. However, this is subject to the arrangement with other third parties, which might require the winner to collect their prize from a specified location.

17) Winners must claim their prizes at selected location and date, failing which the prizes will be forfeited.

- 18) Winners must take the prizes as it is. Prizes are not transferable, non-refundable and non-exchangeable for cash in part or full. All hotel accommodation and air ticket prizes will be given to the respective winner in voucher form, which shall then be redeemed by the winner from the appointed travel agency. KRR will not entertain any complaints on the quality and quantity of the prizes after handing the prize to winner.
- 19) No transfer or substitution of prizes is permitted except at the sole discretion of KRR who reserves the right to substitute prizes of equal or greater value without prior notice if the prizes cannot be awarded as described for any reason whatsoever.
- 20) All costs, fees and/or expenses incurred or to be incurred by the Winners in relation to the Contest and/or to claim the Prize(s), which shall include but not limited to the costs for transportation, postage/courier, personal costs any special and/or additional request made by the winners, are the sole responsibility of the winners.
- 21) For any dispute in relation to the trip of the Grand Prize & Second Prize or any terms and conditions in respect thereof, the winners shall directly deal with the appointed travel agency. KRR shall not be held responsible or liable for any breach of the Prizes or any other terms and conditions in respect thereof.
- 22) The Winners must abide by all laws and regulations currently in place and the terms and conditions of the party(ies) arranging and/or providing the Prize and the terms and conditions attached to the Prize, if any.
- 23) Participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from their participation in the Contest, redemption and/or usage of the prizes. KRR shall not be held responsible for any loss, damage or injury (including death) in any manner whatsoever suffered by the Participants as a result of the participation in the Contest and/or the use of the Prizes.
- 24) Each Winner is deemed to have given his/her consent and authorization to KRR to use his/her name and any photographs taken or other information approved by the Winners for current and future advertising and publicity purposes relating to the Contest. Winners also agree to be featured in any publicity material relating to the Contest. No fee will be paid to the Winners for any of the foregoing.
- 25) KRR reserves the right to disqualify any Participant from the Contest and/or receiving the Prize in the event the Participant does not fulfil Clause 2,3,4,5, and 9.

- 26) KRR reserves the right as it deems fit to vary or change any of these terms and conditions from time to time or cancel, terminate, withdraw, postpone, reschedule, extend or suspend this Contest and/or replace this Contest with another similar promotion, contest or program without prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on KRR. official website at www.krr.com.my or in any other manner as KRR deems fit. In this respect, the Participants participation in this Contest also signifies his/her agreement to access the Website at regular intervals to view these terms and conditions and to ensure that they are kept up-to-date with any variations or changes which KRR may make from time to time. Participants also agree that their continued participation in this Contest will constitute their acceptance of these terms and conditions (as varied from time to time). For the avoidance of doubt, any cancellation, termination, withdrawal or suspension by KRR of this Contest will not entitle the Participant to any compensation against KRR for any and all loss or damage that may be suffered or incurred by the Participant as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension.
- 27) The winners will be selected after deliberate consideration and is determined in the absolute discretion of the judges. Judges' decision are deemed as final and once the winners are announced, any feedback relating to the winner selection will not be entertained.
- 28) KRR reserves the right to amend the mechanics, prizes, and terms & conditions of the Contest, as well as other aspects of the Contest without prior notice.
- 29) By participating in this Contest, participants have read and understood the terms of the Privacy Policy and hereby consent to the processing of their personal data in accordance to the Privacy Policy. Please refer to our website www.krr.com.my for our Privacy Policy.
- 30) By submitting an entry for the contest, you are deemed to have read the terms & conditions above.
- 31) For any assistance or feedback related to the contest and/or Prizes, Participants are required to contact KRR at 03-2119 9888 or email to marketing.dept@krr.com.my before **30 June 2020**. No enquiries will be entertained after **30 June 2020**.